

## **Dillman, Don**

Don Dillman is Regents Professor and the Thomas S. Foley Distinguished Professor of Government and Public Policy in the Departments of Sociology and Community and Rural Sociology at Washington State University. He also serves as Deputy Director for Research and Development in the Social and Economic Sciences Research Center (SESRC). He is recognized internationally as a major contributor to the development of modern mail, telephone and Internet survey methods. His book, *Mail and Telephone Surveys: The Total Design Method* (1978), was the first to provide detailed procedures for conducting surveys by these methods, and was recognized in 1990 by the Institute for Scientific Information as a "Citation Classic". His recent books include: *How to Conduct Your Own Survey* (1994, with Priscilla Salant), *Against All Odds: Rural Community in the Information Age* (1994, with John Allen), *Survey Nonresponse* (2002, eds., Groves, Dillman, Little and Eltinge), and *Mail and Internet Surveys: 2<sup>nd</sup> Edition* (2007 Update). His current research emphasizes how visual design and layout influences respondent answers to self-administered surveys. Dr. Dillman has presented seminars at more than 30 universities throughout the United States, and lectured in, Sweden, Norway, Ireland, Germany, The Netherlands, Canada, Republic of China, Guam, New Zealand, Australia, Spain, and the United Kingdom. He has also served as a consultant on survey design to many government agencies and private organizations in the United States and abroad. A curriculum vita and recent papers are available from <http://www.sesrc.wsu.edu/dillman/>